

How to Text Your Outage to Cooperative Light & Power (CLP)

First, sign up on CLP's website (www.clpower.com) for texting services. Then, here's a step-by-step guide on how you can text your outage to us.

If you only have one meter with us, the process is easy—just text "Outage" to 55050.

Outage

The process is still easy if you have multiple meters with us, but a few extra steps may be involved. When you signed up for the texting service with us on our website, you likely created nicknames for your meters (e.g., home, pump, barn, etc.). If you forget what nicknames you used or do not correctly type in your outage, you will receive a text message similar to the one on the right. You can either enter the number or the nickname as it appears on the list.

Choose-
1: Home
2: Pump
3: Rental
4: Work
All: All

Or call [828-882-1378](tel:828-882-1378) to report your outage

Once the outage is texted correctly, you will receive a confirmation text.

Outage Reported Successfully

Suppose you have multiple meters that are out of power. In that case, you can report those one at a time by texting the number or nickname from the list, or you may text 'all' or 'outageall' if all meters are without power.

4

Outage Reported Successfully

1

Outage Reported Successfully

Once the power is restored, you will receive a text.

Power in your area has been restored. IF you are still out, please call [828821378](tel:828821378)

If you would like to know the status of your outage, simply text 'OutageStatus.' Our system will reply with a message notifying you of the current status of the outage.

OutageStatus

REMEMBER: To use CLP's texting service, we must have your cell phone number on file, and you have to register for the service on our website. If you have not signed up for our texting services yet, make sure to do so at www.clpower.com.