



Your Touchstone Energy® Partner 

Cold Weather Rule & Energy Assistance Program Notice

In accordance with Minnesota's Cold Weather Rule (216B.096), electric service cannot be disconnected for nonpayment between Oct. 1 and April 30 if electricity is the primary heat source and ALL of the following statements apply:

- Your household income is at or below 50 percent of the state median household income. Income may be verified on forms provided by Cooperative Light & Power (CLP) or by the local energy assistance provider.
- You enter into and make reasonably timely payments under a payment agreement that considers the financial resources of the household.
- You receive referrals to energy assistance, weatherization, conservation, or other programs likely to reduce your energy bills from CLP.

Minnesota's Cold Weather Rule does not completely stop winter disconnects
Before disconnecting electric service to residential members between Oct. 1 and April 30,

CLP must provide:

- A 30-day notice of disconnection;
- A statement of members' rights and responsibilities;
- A list of local energy assistance providers;
- Forms on which to request Cold Weather Rule protection; and
- A statement explaining available payment plans and other options to continue service.

Energy Assistance Program

The Energy Assistance Program (EAP) is a federally funded program through the U.S. Department of Health and Human Services, which helps low-income renters and homeowners pay for home heating costs and furnace repairs. Household income must be at or below 60% of the state median income (\$65,964 for a family of four) to qualify for benefits.

To learn more about the EAP program or to apply for assistance:

- Visit the Minnesota Department of Commerce Energy Assistance website, <https://mn.gov/commerce/consumers/consumer-assistance/energy-assistance/>, for more details and to access the application portal.
- Contact your county EAP service provider for additional information and assistance:

AEOA: 800.662.5711

Lake County Social Services: 218.834.8400

Salvation Army, Duluth: 218.722.7934

St. Louis County Social Services Duluth: 218.726.2000

CLP exists because of you, and we are dedicated to the people and communities we serve. If you are having difficulty paying your electric bill and do not qualify for either of these programs, please contact the CLP billing department to set-up a payment plan.