

PowerLines

Your Trusted Energy News Source



October 2019 • www.clpower.com



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CLP Applies for Broadband Grant

Kevin Olson, Telecommunications Manager

CLP has submitted an application for Minnesota's Border to Border Broadband Grant (\$20 Million of available funds) in September. The grant can provide up to 50 percent of a project's infrastructure costs (project planning, permits, construction plant and labor, installation and testing, engineering, etc.). The maximum grant amount is \$5 million. Our defined project area is known as the Cloquet Valley and includes the townships of North Star, Fairbanks, Ault, Pequaywan, Normanna, Alden, Lakewood, Gnesen and two unorganized townships 53-15 and 54-13. It will also include the northeast corner of Rice Lake Township and a small southern portion of Bassett Township by Fairbanks and Bassett Lake. Basically, it is the Highway 44 corridor from Island Lake to Bassett Lake. This fiber-to-the-home project will include 3,459 passings.

CLP, CTC, Gnesen, and CVII have developed a true partnership to bring fiber-to-the-home in our service territory. Because of the organizations' efforts, rural residents will have the opportunity to work from home, safely stay in their homes longer, and increase communication options for area businesses and residents.

Rural electric coops are uniquely positioned to provide Internet service to their existing customer base. The current stock

of incumbent Internet service providers operate on a next-dollar profit model and are unlikely ever to serve the needs of sparsely populated rural areas.

Although we don't know the size and scope of the other applications, we don't expect any to offer high-speed internet to as many Minnesotans as ours which is the State's mandate for the Grant program. Our goal is to transform CLP into an electric and broadband services Co-op which will improve the lives of our members and the surrounding community.

There are currently 78 applications successfully submitted for the 2019 Border to Border Broadband Development grant.



October is National Co-op Month.

Electric cooperatives are led by the community, for the community.



Cooperatives Thrive!

Hal Halpern, Chief Executive Officer/GM

Benjamin Franklin put it eloquently during those trying times when our forefathers were struggling to

push free and set out on their own. He knew it was a risky matter to plan the overthrow of an established ruling order backed by armed troops. So he had these words of caution for his associates:

“We must all hang together, or most assuredly; we shall all hang separately.”

Franklin understood the value of “hanging together” of COOPERATING. The history of cooperatives in the United States extends to pre-independence times. It was a value Franklin saw when in 1752 he organized the first cooperative in this country, the Philadelphia Contributorship for the Insurance of Homes from Loss of Fire. And we know that it is an enduring value because this cooperative lives on in good health today.

The operating principles that cooperatives around the world operate upon today were first created in 1844 by the Rochdale Society of Equitable Pioneers in Rochdale, England. These Principles are a set of ideals for the operation of cooperatives. The original Rochdale Principles were officially adopted by the International Cooperative Alliance (ICA) in 1937 as the Rochdale Principles of

Co-operation. Updated versions of the principles were adopted by the ICA in 1966 as the Co-operative Principles and in 1995 as part of the Statement on the Cooperative Identity.

The electric cooperative history dates back to May 11, 1935. President Franklin D. Roosevelt issued an Executive Order

making federal funds available for rural electric service and creating the Rural Electrification Administration (REA). The initial intent was to establish a loan program to provide an incentive for power companies to extend service to rural areas.

Within months, it became evident to REA officials that established investor-owned utilities were not interested in using federal loan funds to serve sparsely populated rural areas. There were so few residents per mile of line – power companies said it was not feasible to serve rural areas. The existing companies made it clear that they expected the farmers to bear the cost of constructing electric lines and then deed it back to the power supplier. Keep in mind that this was a time when many didn’t have the money for the necessities of life, let alone money for something that could be classified as a luxury.

This was just not acceptable to the hundreds of thousands of rural Americans that needed and wanted electricity. So communities got together, and loan applications from farmer-based cooperatives poured in. REA soon realized electric cooperatives would be the entities to make rural electrification a reality.

In 1937, the REA drafted the Electric Cooperative Corporation Act, a model law that states could adopt to enable the formation and operation of not-for-profit, consumer-owned electric cooperatives.

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**Please join us for a Celebration
FRIDAY, OCTOBER 11**



**Cooperative Light & Power will be
serving pie from Rustic Inn**

10:00 am – 2:00 pm

1554 Hwy 2, Two Harbors, MN

All members are welcome!

Call Before You Dig

800.252.1166

it's the law!

Call 800.252.1166 to locate underground wires.

You must call at least 48-hours in advance before any excavations (this notice does not include weekends, holidays or emergencies).

CLP will only locate the underground wires that are owned by CLP, we do not locate or take responsibility for locating wires beyond the meter location.



PowerLines

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OFFICIAL PUBLICATION OF

Cooperative Light & Power

Association of Lake County

1554 Highway 2 • P. O. Box 69

Two Harbors, MN 55616

www.clpower.com

CLP Office: 218-834-2226 or 800-580-5881

Power Outage (24/7): 800-927-5550

Winter Business Hours:

Monday - Friday 7:30 a.m. - 4:00 p.m.

Important Contacts

OFFICERS AND DIRECTORS

Peggy Kuettel, President, District 1
218-525-2155

Robert Nikolai, Vice President, District 5
218-353-7332

Alis Stevens, Secretary, District 4
218-226-8744

Scott Veitenheimer, Treasurer, District 2
218-340-8968

Gregory Lien, Director, District 3
218-595-6187

Thank you for your donations to the Two Harbors Area Food Shelf!



During the CLP Member Appreciation Pancake Breakfast held on September 7th, members donated 212 pounds of non-perishable foods and \$1,000 in cash to the Two Harbors Area Food Shelf! Cooperative Light & Power matched the \$1,000 cash donation and was able to present a check in the amount of \$2,000 to the Two Harbors Area Food Shelf. Thank you to all of our members that contributed.

Pictured above is Michelle Miller of the Two Harbors Area Food Shelf and CEO, Hal Halpern, of Cooperative Light & Power.

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As friends and neighbors banded together, cooperatively, they literally lit up the countryside!

The history of the Rural Electric Cooperatives is one of the greatest American success stories. Rural America decided to create a business owned by members with the sole purpose of providing member-owners in the rural sector with low-cost electric service, which otherwise was not available.

October is the time we pay homage to all cooperatives. We are proud of and grateful for the courageous and visionary individuals who worked to form them. Cooperatives have significantly contributed to the development of America and its rich history and continue to do so. Happy National Cooperative Month! Please join us for pie to celebrate on Friday, October 11th from 10:00 until 2:00.

Kilowatts & Brats District Meetings

Carey Hogenson, Marketing Manager

Mark your calendar to attend your Kilowatts and Brats District Meeting this month! Each fall, CLP staff visits your co-op districts for an informal evening of food, fellowship, and discussion. The meeting will kick off with a bratwurst meal, followed by a short presentation. By attending a Kilowatts and Brats event, you have the opportunity to speak with your local elected co-op directors and your CLP team. At this year's meetings, we will be discussing what makes being part of a cooperative so special, current events in the cooperative world, and what is in store in the future for CLP. Member account number six hundred thousand thirty nine. Being that the evening is informal, you have an opportunity to talk about topics that are specifically important to you! All members who attend a Kilowatts and Brats event will have their name in a drawing to win a \$100 electric credit!

Kilowatts and Brats District Meeting Schedule:

District #1

Monday, October 28, 2019

Pequaywan Inn

8744 Pequaywan Lake Rd, Duluth @ 5:30 PM

Districts #2 & #3

Tuesday, October 29, 2019

Earthwood

933 Stanley Rd, Two Harbors @ 5:30 PM

District #4

Monday, October 14, 2019

Cove Point Crossing

4614 Highway 61, Beaver Bay @ 5:30 PM

District #5

Monday, October 21, 2019

Baptism River Community Church

6768 Highway 1, Finland @ 5:30 PM

Good food and great discussion, you don't want to miss out! As seating is limited and so we know how much food to prepare, please RSVP to the CLP office at 834-2226/ 800-580-5881, or email awarnecke@clpower.com at least 5 days prior to the meeting being held. We look forward to seeing you at YOUR Kilowatts and Brats District Meeting. Feel free to give us a call if you have any questions.

Minnesota Cold Weather Rule 216B.097

The Cold Weather Rule states that an electric cooperative must not disconnect and must reconnect the utility service of a residential member during the period between October 15 and April 15, if the disconnection affects the primary heat source for the residential unit and all of the following conditions are met:

- A member enters into and makes timely payments under a payment agreement that considers the financial resources of the household.
- The household income of the member is at or below 50 percent of the state median household income. The utility may verify income on forms it provides or obtain verification of income from the local energy assistance provider.

A member is deemed to meet the income requirements of this clause if the member receives any form of public assistance, including energy assistance that uses an income eligibility threshold set at or below 50 percent of the state median household income.

Emergency Assistance Providers

AEOA: 800.662.5711 or in Duluth at 218.624.7625

Lake County: 218.834.8400

Salvation Army, Duluth: 218.722.7934

St. Louis County Social Services: 218.726.2000

Lake County Social Services: 218.834.8400

Residential Rights and Responsibilities

The Cold Weather Rule provides you with these rights and responsibilities:

The Right to declare your inability to pay your utility bill.

The Responsibility, if you choose to declare inability to pay, to complete the Inability to Pay application and return it to CLP within (ten) 10 days.

The Right to a mutually acceptable payment agreement with CLP. This payment agreement will cover your existing arrears plus estimated usage during the payment agreement period.

The Responsibility to provide documentation to CLP, or your local energy assistance provider, that your household income is less than 50 percent of the state median income.

The Right to appeal a notice of involuntary disconnection of service. If a member chooses to appeal, the member must send CLP written notice of the basis of the appeal and the issue(s) in dispute. The written notice must be delivered to CLP prior to the date of disconnection. The member will be notified when the appeal is reviewed. No disconnection of service will take place during the appeal process.

Minnesota State Statute

216B.097 COLD WEATHER RULE; COOPERATIVE OR MUNICIPAL UTILITY

Subdivision 1. Application; notice to residential customer. (a) A municipal utility or a cooperative electric association must not disconnect and must reconnect the utility service of a residential customer during the period between October 15 and April

15 if the disconnection affects the primary heat source for the residential unit and all of the following conditions are met:

- (1) The household income of the customer is at or below 50 percent of the state median household income. A municipal utility or cooperative electric association utility may (i) verify income on forms it provides or (ii) obtain verification of income from the local energy assistance provider. A customer is deemed to meet the income requirements of this clause if the customer receives any form of public assistance, including energy assistance, that uses an income eligibility threshold set at or below 50 percent of the state median household income.
- (2) A customer enters into and makes reasonably timely payments under a payment agreement that considers the financial resources of the household.

(3) A customer receives referrals to energy assistance, weatherization, conservation, or other programs likely to reduce the customer's energy bills.

(b) A municipal utility or a cooperative electric association must, between August 15 and October 15 each year, notify all residential customers of the provisions of this section.

Subd. 2. Notice to residential customer facing disconnection.

Before disconnecting service to a residential customer during the period between October 15 and April 15, a municipal utility or cooperative electric association must provide the following information to a customer:

- (1) a notice of proposed disconnection;
- (2) a statement explaining the customer's rights and responsibilities;
- (3) a list of local energy assistance providers;
- (4) forms on which to declare inability to pay; and
- (5) a statement explaining available time payment plans and other opportunities to secure continued utility service.

Subd. 3. Restrictions if disconnection necessary. (a) If a residential customer must be involuntarily disconnected between October 15 and April 15 for failure to comply with subdivision 1, the disconnection must not occur:

- (1) on a Friday, unless the customer declines to enter into a payment agreement offered that day in person or via personal contact by telephone by a municipal utility or cooperative electric association;
- (2) on a weekend, holiday, or the day before a holiday;
- (3) when utility offices are closed; or
- (4) after the close of business on a day when disconnection is permitted, unless a field representative of a municipal utility or cooperative electric association who is authorized to enter into a payment agreement, accept payment, and continue service, offers a payment agreement to the customer.

Further, the disconnection must not occur until at least 20 days after the notice required in subdivision 2 has been mailed to the customer or 15 days after the notice has been personally delivered to the customer.

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Summer Bills Q & A

Ken Jones, Member Services Manager

What was causing my bill to be higher over the summer?

Take a look at any appliances that heat, pump, or cool. Air conditioning (A/C) systems can consume as much as three-kilowatt hours (kWh) per hour of operation. During a hot summer month, A/C use alone can add over \$150 to your normal monthly bill.

Another factor in the summer is the higher kWh energy rate. September through May, residential members pay 10.517 cents per kWh. From June to August, residential members pay 11.917 cents per kWh. The elevated summer rate is due to the high demand for electricity during hot summer days.

What are some things I should look for when assessing my energy use?

Pool pumps, air conditioners, and dehumidifiers are some appliances that can be large consumers of electricity. Summer is also a time when family and friends get together; extra people in your home can account for additional electricity consumption due to more showers and loads of laundry.

What can I do?

Change how you use your appliances. For example, reduce the electric consumption of your A/C by turning up your thermostat a few degrees. If you are going on vacation, set your thermostat to a higher temperature. Remembering to adjust your thermostat can be challenging, but technology can help. A programmable Wi-Fi thermostat (check out our \$25 rebate online) allows you to adjust settings through an app on your smartphone.

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(b) If a customer does not respond to a disconnection notice, the customer must not be disconnected until the utility investigates whether the residential unit is actually occupied. If the unit is found to be occupied, the utility must immediately inform the occupant of the provisions of this section. If the unit is unoccupied, the utility must give seven days' written notice of the proposed disconnection to the local energy assistance provider before making a disconnection.

(c) If, prior to disconnection, a customer appeals a notice of involuntary disconnection, as provided by the utility's established appeal procedure, the utility must not disconnect until the appeal is resolved.

Subd. 4. Application to service limiters. For the purposes of this section, "disconnection" includes a service or load limiter or any device that limits or interrupts electric service in any way.



SMART TIPS

SPACE HEATER SAFETY

Space heaters can be a cost effective option when heating no more than one or two small areas.



Review and follow all manufacturer directions.

Place them out of high-traffic areas and on a hard, level floor surface.





Keep them at least 3 feet away from flammable items.

Plug them directly into outlets. Avoid using an extension cord.





Turn them off before you leave the room or go to sleep.

Learn more at:

 Safe Electricity.org



The Cost of Less Outages

Larry Sandretsky, Operations Manager

CLP is dedicated to providing our members with safe and reliable electric service. As you will notice after any severe thunderstorms with high winds, trees growing around overhead power lines can cause electric faults and outages and can create a safety hazard for our crews and the general public.

Who cut my trees and why? Probably the toughest part of being in the electric distribution world is answering questions like that. Keeping the lights on is not an easy job, especially when the wind blows. CLP maintains right-of-ways (ROW) to keep the lights on, plain and simple. We don't cut your trees because it's thrilling and exciting or cheap entertainment. Maintaining a ROW is time-consuming and EXPENSIVE! Just a few numbers for you to consider: CLP has approximately 1,000 miles of power lines, trees grow at a rate that requires them to be cut about every 6 to 7 years, ROW clearing costs on average about \$3,500 per mile. That's about a million dollars every two

years!

Trees and powerlines don't mix! Larger trees that are planted in utility right of ways create a safety hazard by providing children an opportunity to play near powerlines. When a tree limb comes in contact with a power line, there is a definite possibility of shock injury or fatal electrocution to a child or adult touching or climbing the tree. Member account number six hundred forty three thousand six hundred thirty six.

Trees located in a utility ROW in-

crease the chance of an outage (or blinking lights). They will also increase the time it takes to restore power after any major storm that may have damaged power lines and poles from high winds or lightning. Maintaining proper clearances in the ROW is a requirement of the Federal Energy Regulatory Commission and the National Electrical Safety Code. Clearing trees can be inconvenient for our members. However, the work we do to keep the lines clear of vegetation is vital to provide safe, reliable power to you, our members.

You May Be Trespassing...

If you are hunting, riding an ATV, hiking, or snowmobiling under a power line, it is important to remember that you may be trespassing on private property. Co-op Light & Power uses the right-of-way to build and maintain their power lines. To provide reliable electric service, we maintain these areas by controlling brush and tree re-growth in all easement areas. CLP has been granted these easements by the property owners to maintain these sites. Unless you, personally, have been granted permission by the property owner, you may be trespassing when you are on the right-of-way.

CLP Account Security

CLP Billing Department

Did you know that CLP has policies in place to keep our members' accounts secure and their privacy intact? In fact, there are only two ways to receive information about a CLP member account. One way is to be listed on an account as a CLP member. The other way is to have a signed Account Information Release Form.

Co-op membership has its benefits. For instance, you can take part in the co-op's democratic process by voting in co-op elections. You can also participate in a variety of member-only events that are held throughout the year. Co-op membership also has responsibilities. Being named a member will give you full authorization to review all aspects of your account, and to make decisions about your account. Being listed as a member also makes you liable

for any outstanding debt owed to CLP.

If you do not wish to become a CLP member, but still want access to account information, you can sign, along with the CLP member, an Account Information Release Form. An Account Information Release Form will give you access to account information; however, it will not give you any authority over the account, nor will it hold you liable for any outstanding debt owed to CLP.

WHY IS THIS IMPORTANT? CLP provides electricity to many members that do not own a piece of property, but are solely responsible for the CLP bill. If you are a landlord, and your name is not associated with the renter's account, you do not have access to any account information. Conversely, CLP cannot reach out to notify such a

landlord should there be an emergency with the property. For instance, if CLP is unable to collect an outstanding debt, and the tenant is in jeopardy of having their electricity disconnected, we cannot notify the landlord. Should the electricity be disconnected, and cold weather approaches, serious damage to the property could ensue. In this situation, CLP would have no authority to alert a landlord of the electricity disconnection.

If you jointly own property, or just want to have access to a member's account information, please make sure you have the proper paperwork on file at CLP. If you have any questions about access to a member's account, please call CLP at 834-2226 or 800-580-5881.

Explaining Margins, Patronage, Capital Credits, and Equity

Spring Detlefsen, Office Manager

In September your Cooperative allocated Margins for 2018 in the form of patronage.

The financial allocation of margin is one of the unique aspects of a Cooperative Business Model, and one that sets Cooperatives apart from investor-owned utilities and in general, for-profit businesses.

If you earned patronage in 2018, you would have recently received a notice of this allocation in the mail. Along with this notice is a Question and Answer Sheet. It has valuable information to assist you in understanding your statement.

The purpose of this article is to provide you with a summary and take a potentially complicated issue and break it down to some basic steps:

So, what is a “**Margin**”? A Cooperative does not earn a “profit.” Revenues less, the cost of doing business are considered margins and are allocated back to the member in the form of capital credits.

Then what is “**Patronage**”? Patronage represents the dollar amount a member has been billed for general electric service during the year. This dollar value is then multiplied by a calculated percentage to determine the members share of the year’s margin.

Capital Credits? This represents the dollar value a member has been allocated. It also represents a future value that will be paid to the member, former member or estate of a deceased member.

Retirements? This is the actual check

or bill credit that has been paid to the member. Retirements are determined based on the overall financial and equity position of the Cooperative. Each year the Board of Directors determines the amount of retirement, taking into consideration the financial health of the Cooperative.

Why is “**Equity**” so Important to a Cooperative? There are many reasons for equity. Among them are mortgage requirements from our lenders; equity demonstrates creditworthiness to lenders; equity can mitigate risk such as damage from storms; and to a certain extent, equity funds construction work plans that keep the electric system safe, efficient, reliable and in good repair.

To read more about this subject, see the Q & A insert mailed with your 2018 Patronage Allocation Notice..

Heating Sales Tax Exemption

Electricity sold for residential use to members who are metered and billed as residential users and use electricity for their primary heat are exempt from the sales tax for November, December, January, February, March, and April. This does not apply to anyone other than members whose primary source of heat is electricity. By primary source, it means that 50% or more of your heating requirements are electric. However, if your electric heat is used in combination with wood or another fuel, you may not qualify.

Members receiving tax credit for electric heat when electric heat is not the primary source of heat are in violation of the MN State Sales Tax Law. You should contact Cooperative Light & Power immediately if there have been any changes to your heat source.

Attention Dual Fuel & Freedom Heating Members:

In an effort to help you test your back-up heating system for your dual-fuel, a Dual Fuel Interruption is scheduled on **Thursday, October 10th & Saturday, October 12th from 6 pm - 9 pm.**

The test will include both Dual Fuel and Freedom Heating.

Chicken Pot Pie

From the Kitchen of: Alexi Warnecke

2 pie crusts	1/4 tsp black pepper	3 carrots, diced
1/3 cup butter	1/2 tsp celery seed	1 cup peas, frozen
1/2 cup celery, sliced	1 cup milk	1/2 cup corn
1/3 cup onion, chopped	2 cups chicken broth	1 egg, beaten
1/3 cup flour	2 cups shredded chicken,	
3/4 tsp kosher salt	cooked	

Preheat oven to 375°. Put 1 pie crust in pie dish. In a skillet, add butter, celery, and onions. Cook on medium until the onions are translucent. Add flour and whisk well for 1 minute. Season with salt, pepper, and celery seed. Add milk and broth, mixing slowly. Simmer until thickened. Add flour if needed. Add chicken, carrots, peas, and corn. Mix well and add to the pie dish. Add the second pie crust and seal edges. Cut small slits on top and brush with egg wash. Bake 45 minutes or until golden brown.

MN State Electrical Inspector
Lake and part of St. Louis County:
Ronald Beldo 218-290-3742
Office hours are 7 a.m. - 8:30 a.m.
Monday thru Friday

Anytime a homeowner or an electrical contractor installs wiring or performs other electrical work, Minnesota law requires an electrical inspector to perform a proper inspection of the work. A rough-in inspection must be made before any wiring is covered. A final inspection is also required.

For more information visit dli.mn.gov

Read Your Board Meeting Summary

A regular meeting of the Board of Directors was held on August 15, 2019. All directors were present at the time the meeting was called to order at 9:50 a.m.

A motion was made and seconded to accept the Agenda as amended. Motion carried.

A motion was made and seconded to accept the Minutes as amended. Motion carried.

A motion was made and seconded to accept the Manager's Report after clarification. Motion carried.

A motion was made and seconded to accept the Financials. Motion carried.

A motion was made and seconded to accept the Outage Report. Motion carried.

A motion was made and seconded for CLP's Broadband Application to be submitted for the 2019 Minnesota Broadband Grant Program. Motion carried.

The website was updated per the Board's advice making it easier for members to navigate the site to find key CLP staff with their contact information. Member account num-

ber six hundred thirty eight thousand thirty three. Website updates will be a continuing process as suggestions come in.

General Manager Hal Halpern updated the Board on the latest community relations detailed in Carey's marketing schedule and also represented by the many thank you letters that are part of the Board Report.

A motion was made and seconded to approve the total capital credit allocation of margin for 2018 to the membership. Motion carried.

The Board was updated on the staff's Strategic Planning Meeting. The additional strategic pillars the Board requested were added to the plan. Member account number seven hundred sixteen thousand two hundred thirty four. The staff will complete the next step of the strategic pyramid.

A motion was made and seconded to accept the Consent Agenda as presented. Motion carried.

There being no further business to come before said meeting, adjournment was called for at 4:50 p.m. with a motion and a second. Motion carried.

Year-to-date Financials

<u>JULY</u>	<u>2009</u>	<u>2018</u>	<u>2019</u>
Operating Revenue	\$ 5,560,433	\$ 7,709,367	\$ 7,771,712
Cost of Purchased Power	\$ 3,158,572	\$ 4,397,058	\$ 4,524,707
Other Operating Expenses	\$ 2,039,489	\$ 2,989,597	\$ 2,863,573
Total Cost of Electric Service	\$ 5,198,061	\$ 7,386,655	\$ 7,388,280
Operating Margin (Loss)	\$ 362,372	\$ 322,712	\$ 383,432
Interest Income	\$ 58,705	\$ 105,490	\$ 109,666
Other Margins	\$ 191,482	\$ (176,006)	\$ (89,906)
Capital Credits	\$ 102,319	\$ 15,435	\$ 16,053
Total Margins	\$ 714,878	\$ 267,631	\$ 419,245
kWh Purchased	55,934,727	65,102,722	64,774,234
KWh Sold	61,135,045	61,707,644	61,491,544
Line Loss	N/A	5.21%	5.07%
Members Billed	5,850	6,170	6,203
Average kwh Used, Residential	1,268	1,104	1,152
Average Bill, Residential	\$ 118.19	\$ 140.48	\$ 145.10
Average Cost/kwh, Residential	\$ 0.0932	\$ 0.1272	\$ 0.1260
Interest Expense	\$ 264,351	\$ 268,554	\$ 285,983

Dates to Know...

Oct 7: CLP winter hours begin 7:30-4:00 Mon-Fri

Oct 11: Co-op Month
Open House at CLP
10:00 am-2:00 pm

Oct 17: CLP Board Meeting

Oct 25: CLP bills due

NOTE: CLP dates subject to change

DID YOU KNOW...

...CLP will be moving to its Winter Hours?

Starting on Monday, October 7th, the CLP Office Hours will be:
Monday - Friday 7:30 AM - 4:00 PM

Cooperative Light & Power is an equal opportunity provider and employer.

TO REPORT AN OUTAGE:

Call CLP at 834.2226 or 800.580.5881 during business hours or 800.927.5550 after hours.

BEFORE calling, please check your breakers. If an outage is found to be on your side of the meter, you will be billed for a service call.

SPOT YOUR NUMBER:

A \$20 electric credit is awarded each month to our faithful readers. Four account numbers are spelled out in each newsletter. If you find yours, notify CLP by the 25th of that month and a credit will be applied to your bill.

Credits claimed for August: Gregory & Beth Kringle, Lenore Johnson, Stacy Ronn, and Richard & Bonita Nelson.

Credits not claimed: none

OPERATION ROUND UP TOTALS:

August Donations: \$1,608.79

Year-to-date Donations: \$12,879.51

Thank you to all the participants! If you have questions about Operation Round Up, or would like to apply for a grant from the Fund, please contact CLP at 218.834.2226 or 800.580.5881, or visit our website at www.clpower.com.